

Summary of the City & County of Swansea Supporting People Programme Strategic Priorities

| 2017-18 Strategic Commissioning Priorities for Supporting People Programme | | | |
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| Priority Area | Issue | Activity | Outcome/Review |
| Prevention of Homelessness from within the Private Sector | <p>The majority of homelessness is loss of private rented accommodation.</p> <p>Under the new housing Act LA's are able to discharge the statutory homeless duty into private sector accommodation</p> | <p>Providing focused preventative support to tenants in the private rented sector by provision of support in :</p> <ul style="list-style-type: none"> • The LA Tenancy support Unit • The Local Authority Social Lettings Service • Support the exploration and piloting of private sector shared supported housing within the Welfare reform restrictions for under 35's. | <ul style="list-style-type: none"> • Levels of homelessness are reduced from the private sector. • There are good quality affordable private rented opportunities available for individuals with and without support needs to access. |
| Preventing Homelessness of victims of Domestic Abuse | <p>One of the main reasons of Homelessness is still Domestic Abuse.</p> <p>Adverse childhood experience such Domestic abuse & can have long term impacts on health and wellbeing as an adult.</p> | <ul style="list-style-type: none"> • Respond to the findings of the Family Support Continuum review. • Continue to support a range of service models to support victims of Domestic Violence | <ul style="list-style-type: none"> • Homelessness as a result of Domestic Abuse is reduced. • Victims of domestic abuse are supported to flee and supported to access and maintain sustainable accommodation. |
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| Preventing Homelessness of Families with children | Adverse childhood experience such as homeless for any reason can have long term impacts on health and wellbeing as an adult. | <ul style="list-style-type: none"> • Explore the development of supported living options for single young parents with babies • Continue to prioritise support for families with dependent children | <ul style="list-style-type: none"> • Homeless of families with dependent children is prevented. • Vulnerable Young Families are supported to establish sustainable homes. |
| Eliminating establishments the use of bed & breakfast as temporary accommodation | <p>Use of Bed & Breakfast accommodation is not desirable.</p> <p>The aim is when temporary accommodation is necessary to eliminate use of B & B and provide suitable alternative options</p> | <ul style="list-style-type: none"> • Continuation of the B & B Prevention Pilot for Young People • Explore increasing the range of “supported lodging” model including shared supported lodgings for young people & care leavers. • Review existing alternatives for ongoing suitability. | <ul style="list-style-type: none"> • The City & County of Swansea has a range of suitable alternatives to the use of B & B for temporary accommodation. |
| Provision of support for complex and multiple support needs | A smaller number of individuals that the LA have duties towards have needs which are multiple, challenging and complex and require alternative approaches to support. | <ul style="list-style-type: none"> • Evaluate and adopt the effective elements of prevention pilots from Transitional funding. • Improve coordination and collaborative working with specialist statutory and non-statutory service e.g. substance misuse & mental health • Develop bespoke packages these individuals considering different method of provision such as spot purchasing or direct payments where appropriate.. | Packages of support are available to prevent homelessness for more challenging and complex individuals. |
| Prison Leavers | Under the new | <ul style="list-style-type: none"> • Continue to provide the Ex-offenders support | <ul style="list-style-type: none"> • Planning for prison |

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| | <p>legislation there is no automatic duty to accommodate. However prison leavers are still one of the main group presenting to the LA as homeless</p> | <p>integrated within Housing Options Service.</p> <ul style="list-style-type: none"> • Support the implementation and operation of the National Prison Pathway • Link with the implementation of Part 11 of the SSWB Act. | <p>discharge is improved and as a result fewer prisoners present as homeless.</p> <ul style="list-style-type: none"> • There is a positive impact on levels of re-offending as a result of homeless |
| <p>Develop further the early intervention, prevention services</p> | <p>Legislative changes focus on early intervention and prevention in Homelessness and the Social Service & Wellbeing Act to reduce crisis and dependence.</p> | <p>Explore and identify further opportunities for early intervention and prevention.</p> <ul style="list-style-type: none"> • Consider pre-tenancy support • Group work around pre-tenancy training options for key groups • Continue to support the rapid response service within the LA Tenancy Support Unit | <ul style="list-style-type: none"> • Earlier opportunities for prevention work are identified and undertaken. • Homeless is reduced. • The level and intensity of support required is reduced. • Less people present in crisis requiring support. |
| <p>Prioritising support to those most in need.</p> | <ul style="list-style-type: none"> • Supported Accommodation /Living needs to be allocated to those most in need • Floating Support services should be prioritised to those most in need. • Welsh Government directive to move to tenure neutral services | <ul style="list-style-type: none"> • Implement an Accommodation & Support Gateway into the 16 + Service. Development of a single portable assessment/referral. • Review the arrangements for the Mental Health OASIS Gateway. • Implement that all referrals for floating are received via the LA Tenancy Support gateway. • Opportunities for building efficiency and resilience in the single access point gateway process are explored • Continue to implement the Aylward recommendation on tenure neutral allocation of support to those most in need affecting Sheltered and other remaining floating support services. | <ul style="list-style-type: none"> • The 16 plus service has clear method and process for prioritising referrals for supported accommodation and floating support capacity for Young People. • A person does not experience multiple assessment and referrals for supported accommodation. • There is one place or a coordinated point where all information on need and utilisation of support |

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| Progression and building resilience in the supported living models | <ul style="list-style-type: none"> • Many legacy service models in place. • Required to comply with EU and Corporate procurement directives | <p>Develop and implement a procurement strategy to deliver new models of service identified to improve the outcomes for individuals identified by:</p> <ul style="list-style-type: none"> • Following review of homelessness floating and fixed services and identification of new Homeless prevention housing related support service models. • Action of the findings of the Outcomes Commissioning Review (Right Sizing Right Pricing) for Learning Disabilities • Action of the relevant coproduced recommendations from the Learning Disability/Mental Health Commissioning reviews. • Action of the relevant recommendations from the Family Support Continuum Review • Action of the recommendations from the review of Young Person supported housing review by the 16 Plus Gateway Group | <ul style="list-style-type: none"> • People are supported to recognise and build on their assets • People are supported towards living a life free from services. • Effective and efficient services are procured with improved sustainability. |
| Supporting People Programme Grant Administration and Compliance | <p>Ensure ongoing LA compliance with associated grant conditions and operating guidance.</p> | <ul style="list-style-type: none"> • Mandatory Financial Spend Plan returns • Mandatory Outcomes returns • Mandatory audit returns • Mandatory cyclical Service Evaluation and Monitoring. • Undertaking collaborative and inclusive commissioning processes | <ul style="list-style-type: none"> • The LA uses the SPPG programme to deliver effective services to individuals which support them to achieve the outcomes necessary to sustain accommodation in the community and prevent |

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| | | <ul style="list-style-type: none">• Compliance with RCC• Coordination of SPPG Regional Collaborative Committee | <p>their homelessness.</p> <ul style="list-style-type: none">• The LA is compliant• Opportunities for regional working are identified and supported. |
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